Indian Society for Clinical Research
19th Annual Conference

ACCELERATE CLINICAL RESEARCH IN INDIA: THROUGH DIGITAL INNOVATION,
GLOBAL COLLABORATION, REGULATORY EXCELLENCE FOR PATIENT-CENTRIC VALUE CREATION

Pre-Conference Workshops: 12th February 2026

PRE-CONFERENCE

CLINICAL RESEARCH COORDINATOR (CRC) WORKSHOP

Mastering Site Operations for GCP Compliance & Patient-Centered Care

Venue: 2nd Floor Auditorium, Medanta - The Medicity, CH Baktawar Singh Rd,
Medicity, Islampur Colony, Sector 38, Gurugram, Haryana-122018

NEW DELHI

Mr. Kedar Nayak
Chair,
Scientific Organizing Committee

Dr. Jerin Jose Cherian
Co-Chair,
Scientific Organizing Committee

Dr. Kedar Mehta
Chair,
Scientific Organizing Committee
Poster Presentation

Ms. Sneha Gupta
Local Organizing Committee Chair

Ms. Kirti Narang
Local Organizing Committee Co-chair

Workshop Title : Mastering Site Operations for GCP Compliance & Patient-Centered Care.

Overview

Success in patient enrolment and retention is cornerstone of clinical research. In order to fulfil India's aim to be a credible, predictable and patient friendly destination to conduct global clinical trials success of research site are a must. This comprehensive workshop is designed to equip Clinical Research Coordinators, site research staff and site CR managers (within govt./ Pvt.) with the essential skills to master site operations in accordance with GCP guidelines and foster patient-centered care. Participants will engage in case study format discussions and interactive exercises to align site practices with regulatory requirements while prioritizing participant safety and satisfaction.

Objectives

- **Align site operations with GCP standards** to ensure compliance, data quality, and integrity across research activities.
- **Strengthen management of site workflows,** including patient recruitment, informed consent processes, and data management, with a focus on operational effici cy.
- **Promote a culture of patient-centered care,** enhancing participant engagement, retention, and trust.
- **Identify operational challenges** faced by sites and develop effective strategies for resolution.
- **Enhance leadership skills** for hospital administrators and site managers to foster a compliant and ethically responsible research environment.
- **Improve communication and coordination** among CRCs, hospital staff, and management to streamline research processes and ensure regulatory adherence.

Relevance of the Workshop

This workshop is highly pertinent for both clinical research staff and hospital leadership because:

- **Regulatory Compliance :** Ensures all site personnel understand and implement GCP standards, reducing risks of non-compliance and protocol violations.
- **Operational Excellence :** Equips site managers and CRCs with best practices to optimize workflows, resource utilization, and participant management.
- **Patient Safety & Satisfaction :** Emphasizes the importance of patient-centered approaches, which are critical for ethical conduct and trial success.
- **Institutional Reputation :** Strengthening site operations and compliance enhances the hospital's credibility and attractiveness for future research collaborations.
- **Capacity Building :** Supports hospital administrators and research managers in fostering a research-conducive environment that balances operational efficiency with ethical responsibility.

Workshop Lead - Dr. Sanish Davis, Mr. Raman Sehgal

WORKSHOP SCIENTIFIC COMMITTEE

Dr. Surinder Kher
Executive Head-Clinical Research
Aster Hospitals-Bengaluru

Dr. Shoibal Mukherjee
Director Medical Research, Medanta

Mr. Raman Sehgal
General Manager-Clinical Research
Medanta-The Medicity

Dr. Sanish Davis
R & D Director, GCO India
Johnson & Johnson

Mr. Manoj Karwa
Head-CT and PV
Auriga Research Pvt. Ltd.

Dr. Vinitaa Malhotra Jha
Director-Research & Academics
Clinical Directorate, Max Healthcare

Dr. Neha Chawla
CDSA, BRIC-THSTI

ONLY for Clinical Research Coordinators (CRCs) working at sites

AGENDA

Session Timing	Session/Topic	Speaker Name	Organization Name	Designation
09:00 AM - 09:15 AM	Welcome & Introduction	Dr. Smita Brahma	Medanta Institute of Education Research (MIER)	Director - MIER
	Workshop objectives and agenda overview Pre- workshop questionnaire	Dr. Sanish Davis	Johnson & Johnson Innovative Medicines	Director R&D, GCO
		Raman Sehgal	Medanta - The Medicity	General Manager - Medical and Clinical Research Development
	CRC's Role In Supporting Research At The Site			
09:15 AM - 10:30 AM	Industry sponsored studies versus academic studies: what should a CRC know?	Dr. Shoibal Mukherjee	Medanta - The Medicity	Director and Head - Medical Research
	What should be the CRC's deliverables in supporting research at a site?	Deepti Goel	Harrison's Tech Consultants	Executive Director
	Hands on exercise : Roles & Responsibilities for CRCs	Deepti Goel	Harrison's Tech Consultants	Executive Director
10:30 AM - 11:00 AM	**Tea Break**			
	Patient Centricity In Clinical Research			
11:00 AM – 12 :00PM	Why patient centricity is crucial for ethical conduct, recruitment, retention, and overall study success	Dr. Surinder Kher	Aster Hospitals, Bengaluru	Executive Head - Clinical Research
	Investigator's perspective on how patient centricity can enable better research outcomes	Dr. Nitin Sood	Medical Oncology & Bone Marrow Transplant, Cancer Institute, Medanta - The Medicity	Vice Chairman
	Case study on patient centricity – A Govt. Hospital Perspective	Shilpi Paliwal	Premier Research	Site Solution Manager
	Patient Recruitment & Retention Strategies			
12:00 PM - 12:45 PM	Developing effective recruitment plans: site-specific challenges and solutions. Pre-screening and eligibility assessment best practices	Dr. Puja S Nagpal	Research Scientist and Head Quality	Amrita Research Centre,Faridabad
	Importance of patient retention strategies for gathering long term follow up data	Manoj Karwa	Auriga Research Private Limited	Head – CT and PV
	Discussion/ Q&A/Exercises	Dr. Puja S Nagpal	Research Scientist and Head Quality	Amrita Research Centre,Faridabad
		Manoj Karwa	Auriga Research Private Limited	Head – CT and PV
	Source Documentation & Case Report Form (CRF) Completion			
12:45 PM - 01:30 PM	Exercise: Reviewing sample source documents and identifying common errors	Dr. Rajesh Saxena	Max Healthcare Institute Limited	Vice-President, Clinical Research
01:30 PM - 02:30 PM	**Lunch Break**			
02:30 PM - 03:00 PM	Investigational Product (IP) Management & Accountability : Case Study	Muneeb Ahsan	Mankind Pharma Limited	Deputy General Manager, Clinical Research
	Practical Aspects of Safety Reporting			
03:00 PM - 03:45 PM	Safety Reporting: Exercises	Priyadarshini Arambam	Batra Hospital and Medical Research Centre	General Manager – Academics and Clinical Research
03:45 PM - 04:15 PM	**Tea Break**			
	Communication & Empathy: Essential Soft Skills for CRCs			
04:15 PM - 05:00 PM	Role-play or Group Discussion with 2 scenarios: Practicing empathetic responses to common patient concerns	Dr. Pooja Sharma	APAR Health	Founder CEO, Ethicist, and Patient Advocate
		Dr. Neha Chawla	Clinical Development Services Agency, Translational Health Science and Technology Institute	Head - Training
05:00 PM - 05:45 PM	Clinical Trial Agreement (CTA) & Budget Essentials - Live example	Raman Sehgal	Medanta - The Medicity	General Manager - Medical and Clinical Research Development
	Career trajectory for CRCs – A CRC Perspective	Sutapa Roy	Medanta - The Medicity	Research Coordinator, Institute of Critical Care and Anaesthesiology
	Career trajectory for CRCs – Industry Perspective	Deepti Goel	Harrison's Tech Consultants	Executive Director
05:45 PM - 06:00 PM	Key Takeaways, Questions and Answers & Closing Remarks			
	Distribution of Certificates of Participation			

Registration Details

CLICK HERE TO REGISTER

Pre-Conference Workshops : 12th February 2026
Delegate Registration Fees

Category	Early Bird (01st Oct 2025 - 22nd Dec 2025)	23rd Dec 2025 - 31st Jan 2026	1st Feb 2026 onwards
ISCR Members	INR 3000	INR 4000	INR 5000
Non-Members	INR 3500	INR 4500	INR 5000
Student/Academia/Ethics Committee Members/Investigators/Start Up Category	INR 1500	INR 2000	INR 2000

*18% GST is applicable on the registration fee

Group Registration : One free registration on total of 8 registrations from the same organization (Register 8 members and Pay for 7). Two free registrations on Total of 16 registrations from the same organization (Register 16 members and pay for 14) and so on..

Main Conference : 13th-14th February 2026
Delegate Registration Fees

Category	Early Bird (01st Oct 2025 - 22nd Dec 2025)	23rd Dec 2025 - 31st Jan 2026	1st Feb 2026 onwards
ISCR Members (AMOs/Individual)	INR 10000	INR 12000	INR 17000
Non-members	INR 13000	INR 15000	INR 17000
Academia	INR 6000	INR 8000	INR 8000
Students	INR 3000	INR 4500	INR 4500
Ethics Committee Members/Investigators	INR 3000	INR 4500	INR 4500
Start up Category	INR 3000	INR 4500	INR 4500

*18% GST is applicable on the registration fee

Group Registration : One free registration on total of 8 registrations from the same organization (Register 8 members and Pay for 7).
Two free registrations on Total of 16 registrations from the same organization (Register 16 members and pay for 14) and so on..

Category Details

ISCR AMO/ Individual Members - Please note for ISCR AMO members registration, all the members of AMOs are considered to be ISCR member and member category fees will be applicable for all AMO members. ISCR AMO members list is available on ISCR website - https://www.iscr.org/Corporate_Members.aspx

Students: PG/Doctorates in Pharmacology/Pharmacy/Life sciences - Mandatory to upload College/University ID at time of online registration and produce Student ID/Letter from Dept Head/Institute at time of Workshop/Conference

Academia : Medical College/Hospital, Private Hospital/Investigator sites, Research Coordinators, Ethics Committee members, Site Management Organization (SMOs) - includes all research staff

Start up Category : Startup should be incorporated as a private limited company or registered as a partnership firm or a limited liability partnership. Turnover should be less than INR 100 Crores in any of the previous financial years. An entity shall be considered as a startup up to 3 years from the date of its incorporation. The Startup should be working towards innovation/ improvement of existing products, services and processes and should have the potential to generate employment/ create wealth. An entity formed by splitting up or reconstruction of an existing business shall not be considered a "Startup"
For Start up category registration it is mandatory to provide DIPP Registration Certificate